

# Willow Tree Missions 2019 Annual Report

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Achievement and Accomplishments for 2019

**WILLOW TREE MISSIONS**

2019

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What an exciting year we had, getting to serve our great community in 2019. Before we get too far into 2020, we wanted to take the time to let you know just what we did with your support of our mission last year.

### **Domestic Violence Services:**

After serving 61 victims in 2018, we wondered if that type of volume would sustain or decline. It sustained. In 2019, we provided direct service to 60 victims of domestic violence and their 54+ children. Nine of these families received shelter assistance as well as other services we provided. The remaining fifty-one who did not receive shelter assistance were still served by our wide variety of services such as legal advocacy, crisis counseling, support groups, Bible Study, utilities, gas, phone, education classes, etc.

In November of 2019, we finalized the sale of our Neighbor House facility. We will use the capital from this sale to pursue other shelter solutions that meet the needs of those we serve more adequately. Keep watching in 2020 as we follow God to see where He leads us in this venture.

In 2020, we will be opening our new Family Service Center. This is an office setting at 301 S. Charter that will be staffed Monday through Friday 8:30-4:30. Individuals in need (domestic violence or other) can come in at any time to seek resources that may help them. We have a computer and printer available as well for assisting with job hunting, housing, resumes, etc. We are so excited to see this great space come to life as a help to our community!

### **Resale Shop:**

None of these great accomplishments would have been possible without the amazing team at our resale shop! They work tirelessly day in and day out to fuel this mission! They accomplished some amazing things in 2019 that went well above and beyond our goals!

- The resale shop has a skeleton crew of paid staff that relies very heavily on volunteers every day! In 2019, our amazing volunteers provided our resale shop with **8,809 hours of volunteer labor!**

- Thanks to the hard work of our shop team, the **resale shop experienced a 25% growth** in sales in 2019 over the previous year. This growth provides more fuel for our fight against domestic violence and making our community a safer place! We are so grateful for the shop team's relentless service and dedication to our mission!

Thank you all for the part you have played in making this mission so incredible! Lives are being touched and changed! Without every single donor, shopper, staff member, volunteer, and board member, we could not do what we do. **MOST IMPORTANTLY**, thank you to our ALMIGHTY GOD who continues to bless and provide for this mission in ways beyond what we could possibly think, dream, or imagine!